



PRIVACY POLICY

Glamorosa Nails & Spa Education

Last Updated: February 16, 2026

Glamorosa Nails & Spa Education ("we," "us," "our") is committed to protecting your privacy and safeguarding your personal information in accordance with the **Personal Information Protection and Electronic Documents Act (PIPEDA)** and applicable Alberta privacy laws.

This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you visit www.glamorosanails.com, book services, purchase products, or interact with us.

1. INFORMATION WE COLLECT

We may collect the following categories of personal information:

1.1 Contact Information

- Full name
- Email address
- Phone number
- Billing and shipping address

1.2 Booking & Service Information

- Appointment history
- Service preferences
- Health disclosures voluntarily provided (e.g., allergies, sensitivities)
- Before and after service photographs

1.3 Payment Information

- Credit or debit card details (processed securely by third-party providers)
- Transaction records

We do **not** store full credit card numbers on our servers.

1.4 Technical Information

- IP address
 - Browser type
 - Device type
 - Website usage data
 - Cookies and tracking data
-

2. HOW WE COLLECT INFORMATION

We collect information when you:

- Book an appointment online
- Purchase products
- Fill out a consent form
- Subscribe to marketing emails
- Contact us by email or phone
- Browse our website

Information may be collected directly from you or automatically through website analytics tools.

3. PURPOSE OF COLLECTION

We collect personal information for the following purposes:

- To process appointments and payments
- To provide in-person services
- To fulfill product orders
- To communicate regarding bookings or purchases
- To provide customer support
- To document services for liability protection
- To prevent fraud and payment disputes
- To improve our website and services
- To send marketing communications (with consent)

We only collect information necessary for these purposes.

4. CONSENT

By:

- Booking an appointment
- Purchasing products
- Submitting personal information
- Signing a consent form
- Accessing our Website

You consent to the collection and use of your information as described in this Privacy Policy.

You may withdraw consent at any time by providing written notification to Us, subject to legal or contractual obligations.

5. HEALTH & SENSITIVE INFORMATION

Any health information disclosed to us (such as allergies, medications, or sensitivities):

- Is used solely for safe service delivery
- Is stored securely
- Is not shared except where required by law

We only collect health-related information that you voluntarily provide.

6. PHOTOGRAPHIC DOCUMENTATION

We may take before and after photographs for:

- Client file documentation
- Service quality review
- Liability protection
- Marketing (subject to your consent)

Close-up treatment area images may be used without identifying details.

Full-face images require explicit written consent.

All images are stored securely.

7. MARKETING COMMUNICATIONS

With your consent, we may send:

- Promotional emails
- Special offers
- Service announcements

You may unsubscribe at any time by clicking the unsubscribe link in our emails.

We comply with Canada's Anti-Spam Legislation (CASL).

8. PAYMENT PROCESSING

Payments are processed through secure third-party payment providers.

We do not control third-party processors but select reputable providers that use encryption and security safeguards.

We may retain transaction records for accounting and fraud prevention purposes.

9. SHARING OF INFORMATION

We do not sell, rent, or trade your personal information.

We may share information only with:

- Payment processors
- Booking software providers
- Website hosting providers
- Legal or regulatory authorities (if required by law)

All third-party providers are required to maintain confidentiality.

10. DATA RETENTION

We retain personal information only as long as necessary for:

- Providing services
- Legal and accounting obligations
- Dispute resolution
- Fraud prevention

Client consent forms and transaction records may be retained for legal protection purposes.

11. COOKIES & WEBSITE TRACKING

Our website may use cookies and analytics tools to:

- Improve website performance
- Analyze visitor behavior
- Customize user experience

You may disable cookies through your browser settings; however, some features may not function properly.

12. DATA SECURITY & LIMITATION OF LIABILITY

We implement reasonable administrative, technical, and physical safeguards appropriate to the sensitivity of personal information collected.

However, no method of electronic transmission or storage is completely secure. By using our Website and services, you acknowledge and accept this inherent risk.

To the fullest extent permitted by law, Glamorosa Nails & Spa Education shall not be liable for indirect, incidental, special, or consequential damages arising from unauthorized access to personal information, except where caused by our gross negligence or willful misconduct.

13. YOUR RIGHTS

Under Canadian privacy laws, you have the right to:

- Request access to your personal information
- Request correction of inaccurate information
- Withdraw consent (subject to limitations)
- Request deletion of your personal data where applicable

Requests must be submitted in writing to:

contact@glamorosanails.com

We may require identity verification before fulfilling requests.

14. CHILDREN'S PRIVACY

Our services and website are not directed to individuals under the age of 18 without parental consent.

We do not knowingly collect personal information from minors without appropriate authorization.

15. THIRD-PARTY LINKS

Our website may contain links to third-party websites.

We are not responsible for the privacy practices of those sites.

16. INTERNATIONAL USERS

Our services are intended for individuals located in Canada.

If you access our website from outside Canada, you consent to the transfer of your information to Canada.

17. POLICY UPDATES

We reserve the right to update this Privacy Policy at any time.

Changes will be posted on this page with a revised “Last Updated” date.

Continued use of our Website constitutes acceptance of any changes.

18. CONTACT INFORMATION

Glamorosa Nails & Spa Education
Calgary, Alberta, Canada
Email: contact@glamorosanails.com

If you are unsatisfied with our response to a privacy concern, you may contact the Office of the Privacy Commissioner of Canada.

19. DATA BREACH RESPONSE PROTOCOL

Glamorosa Nails & Spa Education takes data security seriously and maintains reasonable safeguards to protect personal information.

In the event of a security breach involving personal information, we will:

- Immediately assess the scope and sensitivity of the breach.
- Contain and mitigate the breach where possible.
- Determine whether the breach poses a “real risk of significant harm” as defined under PIPEDA.
- Notify affected individuals as soon as feasible where legally required.

- Report the breach to the Office of the Privacy Commissioner of Canada where required by law.
- Maintain a record of all data breaches in accordance with federal legal requirements.

Notifications will include:

- A description of the incident
- The type of information involved
- Steps individuals can take to reduce risk
- Contact information for further assistance

We are not responsible for breaches caused by third-party platforms outside our reasonable control, including payment processors or booking software providers, but we will cooperate with those providers in response to any incident.

20. FRAUD PREVENTION & RECORD RETENTION

We reserve the right to retain transaction records, signed consent forms, IP logs, appointment history, and service documentation for fraud prevention, chargeback defense, and legal compliance.

Information may be disclosed to financial institutions, payment processors, or law enforcement in cases of suspected fraud, theft of services, or unlawful activity.

21. BUSINESS TRANSFER

In the event Glamorosa Nails & Spa is sold, merged, or undergoes business restructuring, client information may be transferred as part of business assets, subject to confidentiality protections.

22. LIMITATION PERIOD

Any claim relating to privacy, services, or use of this Website must be brought within six (6) months of the event giving rise to the claim, unless otherwise required by law.